

Buckinghamshire County Council: Intelligent Data Capture from Schools

Buckinghamshire County Council (BCC) is a large organisation serving a population of just under half a million residents. The Council provides a wide range of services to residents including education, healthcare, transport and environmental management.

BCC makes wide use of Arch's solutions for capturing key business data across a variety of business processes. It has driven particular benefits for communication between the council and schools, such as for the collection of supply teacher timesheet information, feeding SAP Payroll.

BCC uses Varo* to support many SAP HCM form processes, and has realised significant cost savings through the automation of previously manual processes.

*Formerly Arch FLM

Image courtesy of ambro at freedigitalphotos.net



Customer Success Story | Buckinghamshire County Council

Improving data transparency and accuracy

Objectives

- Eliminate inefficiencies of manual form processing
- Reduce cost of processing paper forms
- Enable auditing and monitoring of forms processing

The Solution

With Varo:

- Form processes such as routing can easily be designed and managed
- Electronic forms provide an easy and intuitive user experience
- Administration tools allow easy monitoring of form catalogue
- There is real-time integration with SAP

Results

- Optimised processing of employee payroll
- More prompt staff payment
- Full form process auditing
- Reduced time and cost of form processing
- Implemented long-term form management platform and strategy

The e-forms solution was first designed to replace the paper forms involved in processing schools' supply teacher payments.

Since the initial project, BCC has implemented e-forms with the Arch solution in many different parts of the organisation to support a wide variety of business processes.

BCC is continuing to expand its use of Varo, and introduce Floe for enhanced SAP e-mail output.



Company

Buckinghamshire County Council

Headquarters

Aylesbury, UK

Industry

Local Government

Products & Services

Education, social services, healthcare, transportation, environmental management

Employees

21,500

Revenue

£345 million

Web Site

www.buckscc.gov.uk

"In addition to the features we anticipated from the solution, [Varo] provided more out-of-the-box tools to allow us to get the most out of our e-forms."

David Firth, SAP Service Manager, Buckinghamshire County Council