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Amey: Improving data transparency and accuracy with Varo*

Amey is an infrastructure and services organisation serving both the public and private sector, with clients in the aviation, defence, education, rail and highways industries.

Many processes at Amey involve field workers working on infrastructure projects such as highway maintenance, with remote communications and sporadic connectivity.

Amey has implemented Varo and other solutions from Arch to enable key business processes for the management of such projects, providing faster, better data and a step-change in their ability to control and allocate resources.

The user experience has been vastly improved, and processes automated, leading to a reduction in administration costs.

*Formerly Arch FLM

Improving data transparency and accuracy

Objectives

- Daily data collection from a wide range of locations
- Meet tight deadlines for data collection and processing
- Provide a user-friendly solution for users and managers, for data capture and approval
- Efficiency and accurate updates to SAP ECC and SAP BI

The Solution

Varo provides Amey with the platform on which to deliver the customised SAP processes for data collection, routing, approvals and posting into SAP. The system also generates automatic reminder e-mails when work is not actioned quickly.

Results

- Reduction in administration costs
- Increase in data quality due to automatic validation checks
- Integration with 3rd party electronic timekeeping system
- Faster, more accurate reporting with greater granularity

Amey has implemented e-forms with the Arch solution in many different parts of the organisation to support a wide variety of business processes.

Amey is continuing to expand its use of Arch's product suite, with Aquiller, for the generation of SAP HCM correspondence, and Floe for enhanced SAP e-mail output.



Company
Amey

Headquarters
Oxford, UK

Industry
Public Services

Products & Services
Transportation, railways, highways, utilities, waste management

Employees
21,000

Revenue
£2.17 billion

Web Site
www.amey.co.uk



"The new processes give the business much better visibility of data and better audit with less duplication. The end user has a very easy-to-use experience."

Stephen Butler, SAP Delivery Manager, Amey