

SAP Fiori

Barnsley MBC's Story

Chantele Smith

- ◆ 29 Years Old
- ◆ At Barnsley 9 years
- ◆ ICT Manager
 - ◆ Fiori Development
 - ◆ Project Technical Lead
 - ◆ UX Designer



Barnsley MBC

- ◆ Local Government Organisation
- ◆ Population around 92,000
- ◆ Provide services to both residents and non-residents
- ◆ Public and Private customers



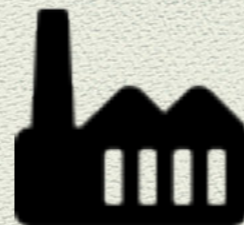


BARNESLEY
Metropolitan Borough Council

SAP @ Barnsley



SRM



PM



HCM



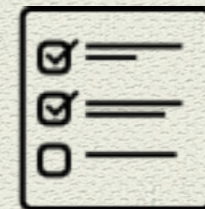
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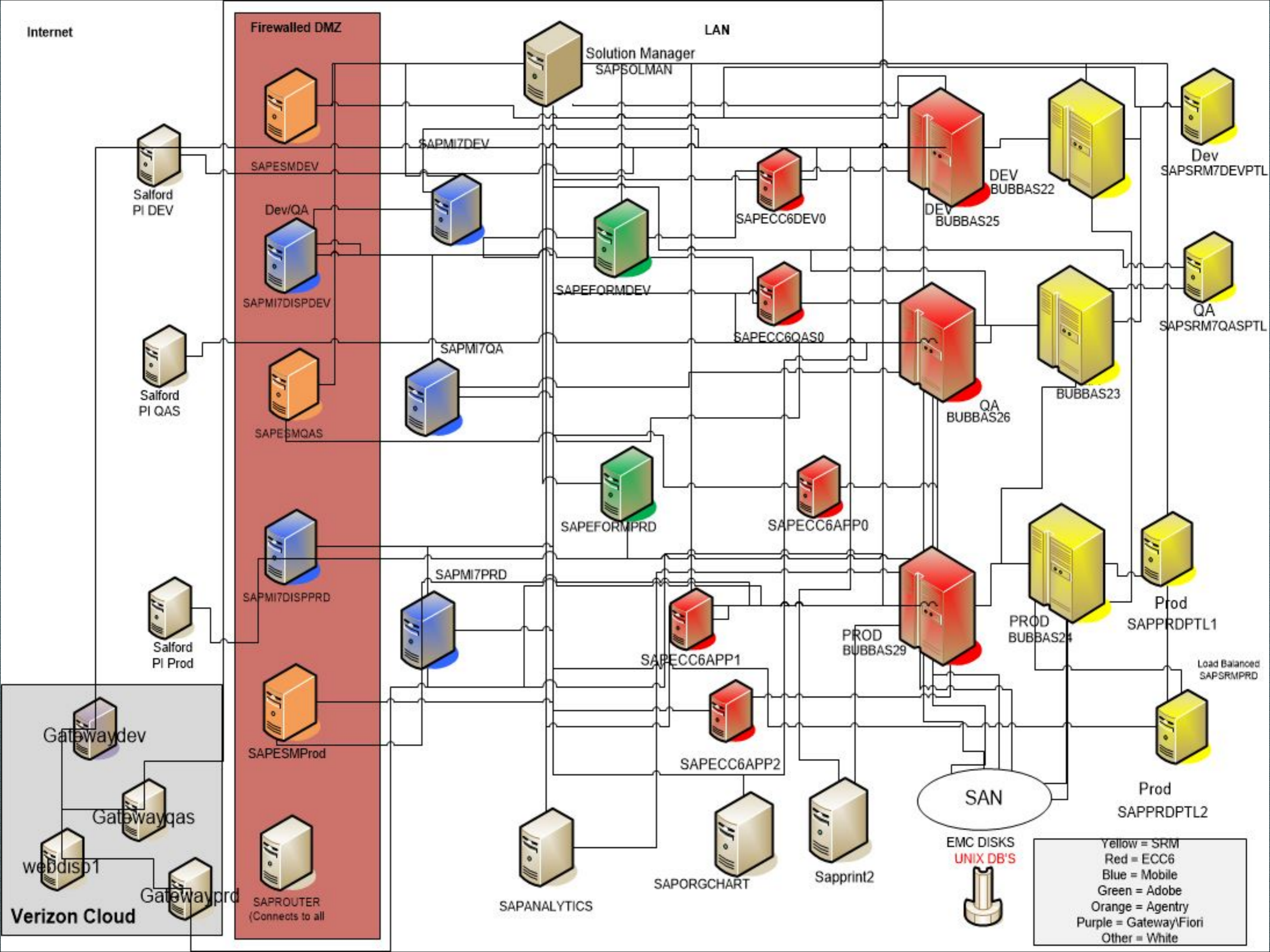
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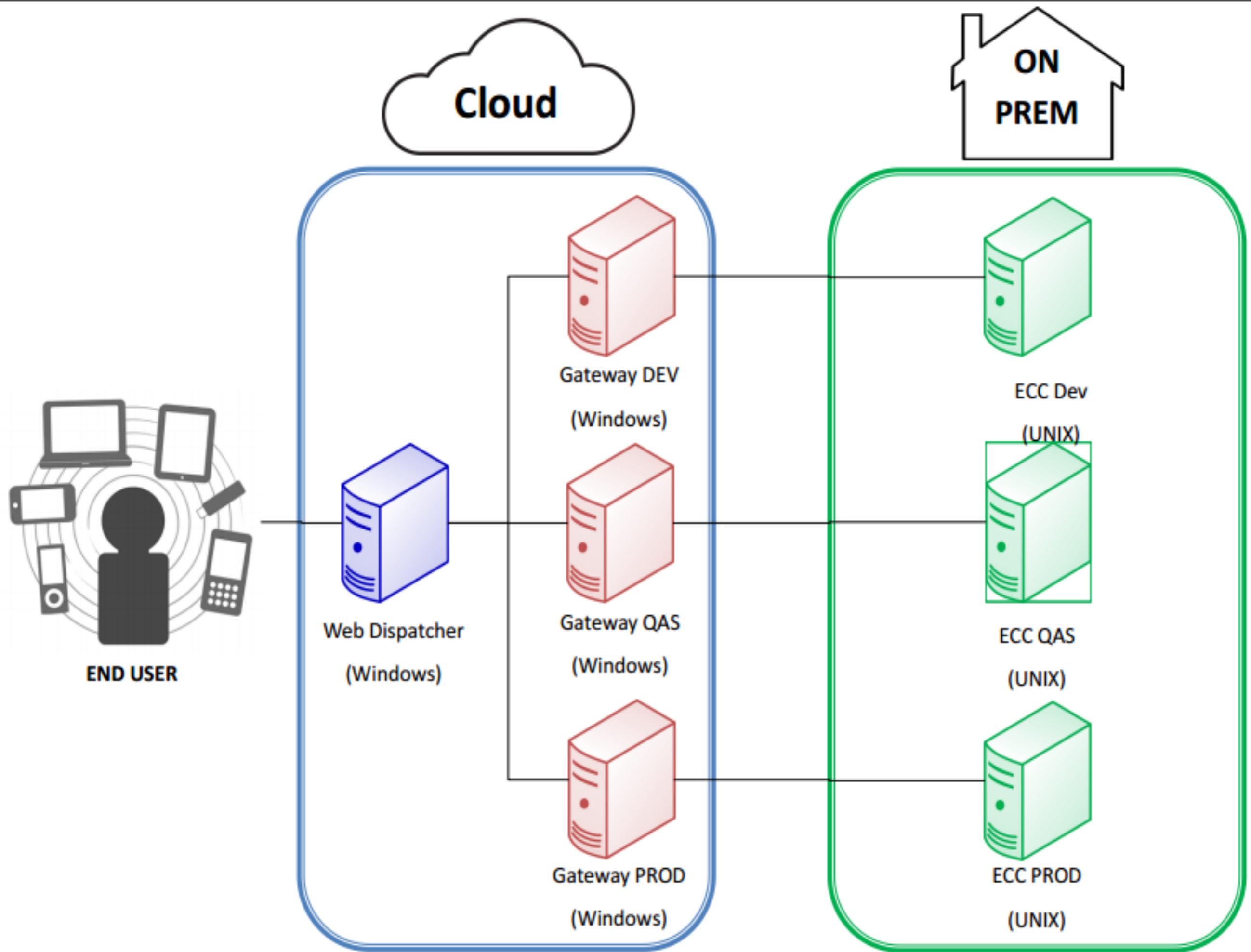


FI/CO



FLM





Why Fiori?

- ◆ Infrastructure
- ◆ Digital first philosophy
- ◆ Efficiency
- ◆ Coherent
- ◆ Adaptive

Problems to solve

- ◆ Too many manual processes
- ◆ No electronic records or audit trails
- ◆ Wasteful Resource Production
- ◆ Commercial Competition
- ◆ Digital First - Future Council

The project

- ◆ 2 Launchpads simultaneously
 - ◆ Barnsley Financial Services (Partner Development)
 - ◆ Barnsley MBC & Berneslai Homes
- ◆ 1 Stand alone app
 - ◆ Bernslai Homes (Partner Development)

DEMO

Lessons

- ◆ Communication is key
- ◆ Don't underestimate the level of support your employee will need
- ◆ Be prepared to invest in your employees and spend time with them

Results of the change

- ◆ More efficient working
- ◆ Better image in the commercial market
- ◆ Improved data recording
- ◆ Audit trails of transactions
- ◆ Financial savings from reduced paper-based transactions
- ◆ Becoming a more reactive organisation

Future

- ◆ Launchpads become hubs
- ◆ More standalone apps that can generate income for the authority
- ◆ Application Lifecycle management!
- ◆ Give employees more control over their data

Thank You

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