



## Barnsley Council: Easier, simpler processes

Barnsley Metropolitan Borough Council is a local government organisation in Yorkshire, England, responsible for the provision of council services to around 250,000 residents in the town of Barnsley and the surrounding area. The key services include waste removal, recycling, planning, education, housing, roads and social care.

As part of the Council's 'Digital First' approach, it has implemented Stelo to deliver a range of custom SAP Fiori apps. This forms part of a strategic deployment of SAP Fiori to deliver process efficiencies, mobilisation and simplification.

Barnsley Council worked with Arch for the delivery of the first Stelo app and, following a successful initial project, is planning to expand its use of SAP Fiori with Stelo, using its in-house team together with ongoing support from Arch.

## Easier, simpler processes

### Objectives

- Digital transformation of key HR processes
- Process re-design to remove manual steps
- Process simplification to deliver better UX
- Establish a standard approach for SAP Fiori

### The Solution

Through the introduction of SAP Fiori and Stelo, non-office-based employees have been able to complete important tasks remotely without making a special trip to the office. This has led to an improvement in data quality because the data collection is faster, so the system is more accurate.

The new Absence Report app gives managers the ability to report on various types of absence, and updates the SAP HCM system. The previous solution required managers to submit forms weekly

### Results

- Rationalisation of tools via Fiori LaunchPad
- Time savings due to event-driven design
- Huge improvement in user experience
- Confidence to increase the use of Stelo and Fiori

but the new process is more efficient, providing time savings for every line manager in the council.

Barnsley Council plans to extend the use of Stelo to more HR processes and other functional areas, such as SRM and Purchasing.

“We really enjoy working with Arch. The Arch team played a significant role in guiding the solution design.” said Liam Clark , ICT Specialist, Barnsley Council. “With Arch we have a two-way relationship based on mutual respect and knowledge sharing.”



### Company

Barnsley Council

### Headquarters

Barnsley, UK

### Industry

Local Government

### Products & Services

Education, social care, housing, transportation, environmental management

### Employees

5,000

### Revenue

£152 million

### Web Site

[www.barnsley.gov.uk](http://www.barnsley.gov.uk)



“Stelo makes Fiori apps easier to build and easier to maintain. We are looking forwards to using Stelo for many more Fiori apps.”  
Chantele Smith, ICT Manager, Barnsley Council